

QUALITY POLICY

Our mission is to grow our business by ensuring that we identify and consistently meet the expectations, needs and requirements of our customers and other interested parties. We strive for a high customer satisfaction within a commercially, successful operation, in which legal requirements and requirements arising from applicable norms and standards are met.

We believe that the key to success in this regard is our management system - which is based on the international standard - ISO9001: 2015. Our system ensures that effective controls are consistently applied to our work processes and provides an overview of our quality related activities.

We maintain this system and ensure its continuous improvement. All employees and suppliers are expected to share this commitment. Quality is key within our organization. All suggestions that can help us achieve our goals are welcome. This policy and our Integrated Management System (IMS) will be reviewed regularly by senior management to ensure continuous effectiveness and improvement.

This is characterized because we:

- consistently provide our customers with products and services that meet their needs and requirements;
- control risks and use opportunities;
- think in terms of solutions that enable us to facilitate our customers as broadly as possible;
- do what we say (appointment = agreement).
- continuously improve our products, services and processes.

